

Glossary of Acronyms

Acronym	Full-form Text
ACP	Advanced Care Planning
ADL	Activities of Daily Living
ADON	Assistant Director of Nursing
BPR	Business Process Reviews
CM	Centre Manager
CS	Centre Supervisor
CL	Cluster Lead
CCA	Community Care Associate
CCE	Community Care Executive
CCM	Community Care Manager
CCO	Community Care Organisation
CCT	Community Care Track
EN	Enrolled Nurse
FGD	Focus Group Discussions
HCA	Healthcare Assistant
ICP	Individual Care Plans
IPC	Infection Prevention Control

Acronym	Full-form Text
MDM	Multi-disciplinary Meetings
MSW	Medical Social Worker
NA	Nursing Aide
NH	Nursing Home
NM	Nurse Manager
NOK	Next-of-Kin
OJT	On-the-Job Training
OT	Occupational Therapist
PT	Physiotherapist
PM	Project Manager
RCE	Residential Care Executive
RCM	Residential Care Manager
SCC	Senior Care Centre
SCS	Support Care Staff
SCCA	Senior Community Care Associate
SCCM	Senior Community Care Manager
TA	Therapy Aide
VM	Volunteer Management